



To: Our valued tow provider

From: The INA Towing Team

We would like to announce our exciting news to your team. INA Towing Network, LLC has moved into our National Operations Center at 1975 Dixie Hwy. Fort Wright, KY 41011. This is a state-of-the-art facility equipped with the latest technology tools to provide our elite customer service. We have added a cutting-edge training center for our team to hone their skills to handle all our service events. To help everyone round out their best self, we have included a wellness center equipped with a full gym, meditation room and steam showers. We have our trained, talented INA team, with some new additions, to contact you on tow requests.

We are celebrating our 10<sup>th</sup> anniversary and continuing to grow through your great service performance to our fleets. The expertise and commitment you bring to the table help us deliver Simplified Solutions, Superior Service to our customers consistently. Thank you for all you do!

There are exciting times ahead for INA and all of you as we move forward into this great year! We continue to set the benchmark for in both the transportation and towing industry for extraordinary service, fueled by your stellar service. Please view our timeline and photos to see where we have been and where we are going together here and beyond. There will be additional news updates on our web site as well. We have expanded our technology platforms and have other new options coming soon. These will include upgraded web access and reporting tools for invoice submission and view of ones still needed.

Please make sure your records are updated with all our info below.

National Operations Center

1975 Dixie Hwy.

Fort Wright, KY 41011

Phone: 866.853.2125

Fax: 800.799.3165

Email: [vendor@inatowing.com](mailto:vendor@inatowing.com)

Text updates to: 859.448.7809. Include job ref no in subject line.

Website: [inatowing.com](http://inatowing.com)

Please contact me if you have any questions at 704.902.0883 or via email

[grochester@inatowing.com](mailto:grochester@inatowing.com).

Again, please accept our thanks for being our cornerstone for our platform on which we stand!

Respectfully yours,

Gay Rochester, CEO INA Towing Network

INA TOWING NETWORK, LLC - 1975 Dixie Highway, Ft Wright, KY 41011-2607

Phone (866) 853-2125 \\ Fax (800) 799-3165

[www.inatowing.com](http://www.inatowing.com)